

## Quality Policy Statement

It is iM2 Ltd vision to maintain an Integrated Management System (IMS) designed to meet the requirements of ISO 9001:2015 in pursuit of its primary objectives, the purpose and the context of the organisation.

**We aim to achieve this vision by implementing a strategy based upon:**

- Strive to satisfy the requirements of all our Clients, and interested parties whenever possible, meeting and exceeding their expectations.
- Commitment to satisfy requirements of ISO 9001.
- Comply with all legal requirements, codes of practice and all other requirements applicable to our activities.
- The reduction of hazards, prevention of injury and ill health.
- Provide all resources and equipment, trained and competent employees and any other requirements to enable these objectives to be met.
- Ensure that all employees are made aware of their individual obligations in respect of this quality policy.
- Maintain a management system that will achieve these objectives and seek continual improvement in the effectiveness and performance of our management system based on "risk"

This Quality Policy provides a framework for setting, monitoring, reviewing, and achieving our objectives, programs and targets.

Client service is an essential part of the quality process and to ensure this is fulfilled, all employees receive training to ensure awareness and understanding of quality and its impact on Client service.

To ensure that iM2 Ltd maintains its awareness for continuous improvement, the quality system is regularly reviewed by the Senior Directors to ensure it remains appropriate and suitable to our business. The IMS is subject to both internal and external annual audits.

**Ian Whiting**  
Director  
24<sup>th</sup> November 2023

**Mark Sullivan**  
Director  
24<sup>th</sup> November 2023

***Signed versions available on request***